Message

From: Poy, Thomas [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP

(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=6D30804725BE4468B610F9863E2C938E-TPOY02]

Sent: 1/28/2015 6:39:11 PM **To**: howard.donna@epa.gov

Subject: RE: (Investigations/Other - FY15-125408-3800-CV) Regional Tip and/or Complaint - Illinois

Donna: This is a wastewater issue, not drinking water.

Tom

Tom Poy
Chief, Ground Water and Drinking Water Branch

USEPA - Region 5 (312) 886-5991

From: howard.donna@epa.gov [mailto:howard.donna@epa.gov]

Sent: Wednesday, January 28, 2015 11:42 AM

To: Dee, Rhiannon; Beese, Jennifer

Cc: Poy, Thomas

Subject: FWD: (Investigations/Other - FY15-125408-3800-CV) Regional Tip and/or Complaint - Illinois

01/28/2015

SUBJECT: FWD: (Investigations/Other - FY15-125408-3800-CV) Regional Tip and/or Complaint - Illinois

FROM: howard.donna@epa.gov

TO: Dee.Rhiannon@epa.gov,Beese.Jennifer@epa.gov

CC: poy.thomas@epa.gov

----Original Message----

1/27/2015 4:41 PM

HQ LEAD NUMBER: FY15-125408-3800-CV

SUBJECT: Regional Tip and/or Complaint - Illinois

FROM: Daniels

TO: wilson.jodi@epa.gov

Name: Ex. 6 Personal Privacy (PP)

Address: Ex. 6 Personal Privacy (PP)

City: Centreville

State: Illinois

Zip: 62205

Phone: Ex. 6 Personal Privacy (PP)

Alleged Violator's Name: Centreville Township

Alleged Violator's Address: Centreville, Illinois 62205

Alleged Violator's City: Centreville, Illinois 62205

Alleged Violator's State: Illinois

Alleged Violator's Zip: 62205

Tip or Complaint: January 26, 2015 To Whom It May Concern: Imagine if you are a hard-working, young, single mother of three, living in section 8 housing, and trying to better your life and family. Your housing situation is suppar. not because it is unclean, structurally unsound, unsafe, quite the contrary, but because your bathrooms do not work due to the clogged city sewer line/main. If not for this, the home is a good place for your family. This is the case at a home in Centreville, Illinois, Ex. 6 Personal Privacy (PP). This is a town that only has 5 city streets workers, no city cell phones or means to contact city street employees, the mayor is part-time, and unavailable. The police dept. is understaffed. The city does not even have a website or any means to help residents know who is accountable for specifics city services-services that are required for any municipality. In all of this municipal inadequacy, there is still a mother with very little bathroom capability-her family cannot use their bathrooms. A simple problem to solve. Does anyone hear her cry? This all started when the resident made a request to the home owner, [Ex. 6 Personal Privacy (PP)] to check out slow moving toilets. The homeowner addressed this situation quickly and called a plumber to clear the clogged toilets. This was performed twice for the resident. However, that was just the beginning of the problem. The real problem was a collapse sewer pipe on the owner's property. The homeowner called a contractor to replace the pipe-a one day job. But once the pipes were exposed and removed, the city sewage moved/poured quickly onto the property due to a major clog in the main sewer line. Who knows how long this was ignored by Centreville Township. Simple fix: have the city to clear the main line. Well, at first the city denied there was a problem, then they said it was an electrical "breaker" issue. The sewer pumps were next to be blamed or determined to be the cause. The city sewer pumps were to then be repaired or replaced. Centreville Township, finally stated that they were going to get temporary pumps installed in the interim. So as more and more excuses were made and more promises not met, there is still city sewage on the property and the hard working, single mom still has no bathroom usage. This is week two of dealing with this breakdown in municipal services. How difficult it must be for her daily life? I just want the city to clean up their sewage on the property, remove the jams in the city's sewer systems, and get the pumps operational so my contractor can repair, replace, and hookup the sewer line and give this family a needed break. Is that fair? Is there any way you can help in this? Can you call the City Hall of Centreville Township ((618-332-1057 or 618-332-8822) and put some pressure on the officials there to get this problem solved? Please call the mayor, the streets dept., and city officials. I need help as a tax payer and long time resident; This family needs help!!! Sincerely, Ex. 6 Personal Privacy (PP) Centreville, Illinois Ex. 6 Personal Privacy (PP)

Specific Directions: Ex. 6 Personal Privacy (PP) Centreville, Illinois 62205 Sewage all over yard and east of Alley. Kids play In this area. And resident does not have toilet usage. Please help. This situation is going on 10 days.

Violation Still Occurring? Yes

State DEP/DEQ/DEM Notified? Yes